

## Our Commitment to Protecting Your Personal Information

### 1. Purpose of Use of Personal Information

IBARAKI Transportation Inc. (hereinafter referred to as "the Company") will use the personal information (name, address, date of birth, gender, telephone number, fax number, passport number, e-mail address, and other personal information of the customer) submitted on the application form and received by the Company at the time of application for the tour and any other personal information that the Company has properly obtained, in order to communicate with the customer. In addition, the Company will use such personal information to the extent necessary to arrange for the services provided by transportation and accommodation agencies, etc., and to carry out procedures and arrangements for the receipt of such services on the trip applied for by the customer.

### 2. Joint use of personal data

Among the personal data of customers held by the Company, the Company will share with its group companies the minimum necessary information such as name, address, telephone number, or e-mail address to contact the customer. The Company's group companies may use this information for the purpose of providing information on their respective business, events, etc., and shipping purchased products.

### 3. Provision of Personal Information to Third Parties

The Company will provide customers' personal information to transportation, accommodation, and other travel service providers and their agents to the extent necessary to make arrangements for the tour for which the customer has applied.

### 4. disclosure, correction, deletion, suspension of provision, etc. of personal data held by the Company

If you wish to request disclosure, correction, addition, or deletion of your personal data in our possession, or to discontinue its use or erase it, or to discontinue its provision to a third party, please contact us at the contact information below. We will take the necessary measures without delay in accordance with the law after confirming the identity of the customer. If we are unable to comply with all or part of your request, we will explain the reason.

### 5. Contact for inquiries

In accordance with the above policy, the following person is appointed as the person in charge of personal information protection to maintain the confidentiality, management and operation of customer information, etc.

IBARAKI Transportation Inc.

General Affairs Manager

3-5-36,Hakamatsuka,Mito-city,Ibaraki,Japan 310-0055 Japan

Customers may request the assistance of an authorized personal information protection organization to resolve any complaints regarding personal information if it cannot be resolved between the two parties.

### 6. Others

In the unlikely event of a leakage of our personal information or other problem, we will immediately contact the parties concerned and take all possible and best measures to ensure security and recovery. In addition, we will promptly announce the facts on our website, etc.